



**Lutheran Haven Assisted Living Facility and Extended Congregate Care “The Lodge”  
Assisted Living Facility  
Visitation Policy**

Purpose: In-Person Visitation bill has been signed into law, creating Section 408.823, Florida Statutes titled In-person visitation, and may be cited as “No Patient Left Alone Act.”

Lutheran Haven Assisted Living and The Lodge “furthermore known as Lutheran Haven” developed the following policy based on this new requirement. Lutheran Haven Assisted Living and The Lodge will provide the Agency for Health Care Administration (AHCA) with a copy of the facility’s visitations policy and procedure with the renewal application and/or change of ownership application. Lutheran Haven Assisted Living and The Lodge will make the visitation policies and procedures available to the agency for review at any time, upon request. The Visitation Policy and procedure is available on the main website at: [www.lutheranhaven.org](http://www.lutheranhaven.org)

Lutheran Haven Assisted Living Facility and The Lodge will designate the Administrator as the person responsible for ensuring staff adhere to the policies and procedures.

Safety-related policies and procedures are not to be more stringent than those established for staff of Lutheran Haven Assisted Living Facility and The Lodge and visitors are not required to provide proof of any vaccination or immunization. This policy and procedure allows consensual physical contact between a resident and the visitor.

Lutheran Haven recognizes residents may designate a visitor who is a family member, friend, guardian or other individual as an essential caregiver. Lutheran Haven will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized. Lutheran Haven does not require an essential caregiver to provide necessary care to a resident. The designated essential caregiver will be documented in the resident’s electronic medical record and updated upon the resident’s request.

Residents are allowed in-person visitation in all the following circumstances, unless the resident objects:

- a) End-of-life situations.
- b) A resident who was living with family before being admitted to the provider’s care is struggling with the change in environment and lack of in-person family support.
- c) The resident is making one or more major medical decisions.



- d) A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- e) A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- f) A resident who used to talk and interact with others is seldom speaking.

Lutheran Haven has no limit on the number of visitors per resident. Lutheran Haven may limit the total number of visitors allowed in the facility at any given time based on the ability of staff to safely screen and monitor the space used to accommodate the visitors, and based on adherence to the infection control protocols of physical distancing.

**Visitor's schedule:**

Lutheran Haven welcomes visitors at any time. General visiting hours are between 9AM-9PM. After 9PM visitors should coordinate with staff for access. There is no limitation on the visitation length.

**Visitation Screening:**

Lutheran Haven will screen the visitor per the facility's infection control policy and procedure via Accushield or manual screening and will document the name of the individual, the date, and time of entry. Visitors who have a positive viral test for COVID-19, symptoms of COVID-19 or currently meet the criteria for quarantine should not enter Lutheran Haven.

**Infection Control Education for Visitors:**

Visitors will be provided education on COVID-19 signs and symptoms and Lutheran Haven's infection control precautions.

This policy does not prohibit visits if the specific resident to be visited is quarantined, tested positive, or showing symptoms of a communicable disease. Visits in these circumstances will require a higher level of Personal Protective Equipment (PPE) than standard masks. PPE will be provided to the visitor and will be in accordance to the most recent CDC guidance for healthcare workers.

Lutheran Haven does not require visitors to agree in writing to follow the visitation policies and procedures. However, if the visitor has violated the policies and procedures, Lutheran Haven may suspend in-person visitation for the specific individual.